

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

C A No. Applied for  
Complaint No. 84/2022

**In the matter of:**

Shariq Hussain .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mrs. Vinay Singh, Member (Legal)
2. Mr. Nishat Ahmed Alvi, Member (CRM)

**Appearance:**

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Imran Siddiqi & Ms. Katha Mathur, On behalf of BYPL

**ORDER**

Date of Hearing: 09<sup>th</sup> June, 2022

Date of Order: 13<sup>th</sup> June, 2021

**Order Pronounced by:- Mr. Nishat Ahmed Alvi, Member (CRM)**

Briefly stated facts of the complaint are that the complainant applied for new electricity connection but respondent failed to release the same.

The complainant states that he is owner of property no. C-25/19, third floor, Gali no. 2, Rishi Kadam Marg, Chauhan Banger, Shahdara, Delhi. It is also his submission that he applied for new electricity connection vide application no. 8005350746 on dated 14.12.2021 but respondent rejected his application for new connection on grounds of "removal of existing meter as per clause no. 11 (2-iv) & 11 (2-viii) of DERC Supply Code, removal of existing permanent meter required."

*[Signature]*

*[Signature]*

Complaint No. 84/2022

He further submits that there is no meter installed at third floor. Therefore, he requests the Forum to direct the respondent for immediate release of the new connection.

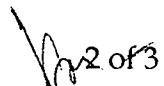
Notice was issued to both the parties to appear before the Forum on 19.05.2022.

Prior to it the respondent vide their mail dated 18.05.2022 submitted that the complainant/advocate has been called to amicably resolve the matter and they need short date to resolve the matter.

On 19.05.2022, representative of the respondent appeared but did not file any reply, stating that they require some time to resolve the matter. However, going through the documents filed by the complainant along with the compliant i.e. deficiency letter dated 12.01.2022 and reply of complainant dated 01.03.2022, it is revealed that the deficiency shown is that removal of existing permanent meter is required. To which complainant has replied that there is no meter installed on third floor. As per request matter was adjourned for hearing on 09.06.2022.

On 09.06.2022 both the parties appeared before this Forum. Representative of respondent has submitted that they have issued demand note to the complainant which is confirmed by the complainant, by filing an application for withdrawal of the complaint, stating that since demand note of my meter has been issued, I am withdrawing my complaint.

Complainant being satisfied and there remaining no more any grievance against the respondent, application of the complainant is allowed.



2 of 3

Complaint No. 84/2022

Accordingly, the complaint is disposed off.

No order as to the cost. A copy of this order be sent to both the parties and file be consigned to record room thereafter.

The order is issued under the seal of CGRF.

  
(NISHAT AHMAD ALVI)  
MEMBER (CRM)

  
(VINAY SINGH)  
MEMBER (LAW)

3 of 3